

Independent Customer Challenge Group for South East Water

Meeting 23

25th November 2020, 09:30 to 15:30

Online via Zoom meeting (see meeting invitation for Zoom details) – Please note that meetings will be recorded for minuting purposes only and all recordings will be deleted once minutes are complete.

Rachel Drew – SEW Non-Executive Director will be joining

Agenda

Item	Paper No.	Presenter	Time
1. Private session		Chair	09:30
2. Welcome <ul style="list-style-type: none"> • Introductions • Declarations of Interest • Independence statement 	Verbal	All	10:00
3. Minutes, Actions and Challenge Log (by exception)	Paper 1 Paper 2 Paper 3	Chair	10:15
4. Chair, members and SEW updates	Verbal	All	10:25
Break			11:00
5. Water Resources Management Plan and WRSE update	Paper 4 Question sheet 1	LD/AC	11:15
6. Drought Plan approach discussion	Paper 5 Question sheet 2	LD/AC	12:00
Lunch Break			12:45
7. Water Efficiency - Strategic plan and current engagement	Paper 6 Question sheet 3	AC	13:30
8. SEW – Director Feedback		RD / ZM	14:15
9. Meeting Review		All	14:30
Break			14:45
10. Private Session		Chair	15:00
Meeting Close			15:30

