

Independent Customer Challenge Group for South East Water

Meeting 26

27th May 2021, 09:30 to 15:45

Online via Zoom meeting (see meeting invitation for Zoom details) – Please note that meetings will be recorded for minuting purposes only and all recordings will be deleted once minutes are complete.

Agenda

Item	Paper No.	Presenter	Time
1. Private session		Chair	09:30
2. Welcome <ul style="list-style-type: none"> • Thank you and farewell to Bev and Karen • Declarations of Interest • Independence statement 	Verbal	All	10:00
3. Minutes, Actions and Challenge Log (by exception)	Paper 1 Paper 2 Paper 3	Chair	10:15
4. Chair, members and SEW updates	Verbal	All	10:30
5. ODI Performance	Paper 4 Question sheet 1	NS	11:00
Break			11:30
Presenter Introductions	Verbal	Matt Hersey Neil Hudson	11:45
6. Carbon Reduction – NetZero Routemap	Paper 5 Question sheet 2	MH	11:55
Lunch Break			13:00
7. Water Quality	Paper 6 Question sheet 3	NH	13:45
8. Meeting review		All	14:45
Break			15:00
9. Private Session		Chair	15:15
Meeting Close			15:45