

## Independent Customer Challenge Group for South East Water

### Meeting 18

27<sup>th</sup> May 2020, 09:30 to 13:45

Online via Zoom meeting (see meeting invitation for Zoom details)

### Agenda

#### Part 1

Item	Paper No.	Presenter	Time
1. Private session		Chair	09:30
2. Introductions	Verbal	Chair	10:00
3. Declarations of Interest and independence statement	Verbal	Chair	10.05
4. Minutes, Actions and Challenge Log (by exception)	Paper 1 Paper 2 Paper 3	Chair	10:10
5. Chair, members and SEW updates (to be advised to Chair in advance)	Verbal	All	10:15
Part 1 - Break			10.30

#### Part 2

6. Consumer Vulnerability Update (Please submit questions in advance)	Paper 4 Question sheet 1	AC	10.45
Part 2 - Break			11.45

#### Part 3

7. Carbon Reduction (Questions carried over from April meeting, please submit any further questions in advance)	Paper 5 Question sheet 2	MH	12.00
8. Meeting Review		All	13.00
9. Private session		Chair	13.15
Close			13.45