

## Independent Customer Challenge Group for South East Water

### Meeting 19

24<sup>th</sup> June 2020, 10:15 – 16:00

*Online via Zoom meeting (see meeting invitation for Zoom details)*

### Agenda

#### Part 1

Item	Paper No.	Presenter	Time
1. Private session		Chair	10:15
2. Introductions	Verbal	Chair	10:45
3. Declarations of Interest and independence statement	Verbal	Chair	10.50
4. Minutes, Actions and Challenge Log (by exception)	Paper 1 Paper 2 Paper 3	Chair	10:55
5. Chair, members and SEW updates	Verbal	All	11:00
6. AMP6 ODI Performance (Please submit questions in advance)	Paper 4 Question sheet 1	NS	11.20
7. CCG Code of Conduct	Paper 5	All	11.30
Part 1 - Break			11.45

*NB: Previous Item 7 - Innovation has been moved to the July meeting*

#### Part 2

8. Responsible Business - Progress on our commitments (Please submit questions in advance)	Paper 8 Question sheet 5	JO	12:00
Part 2 – Lunch break			13:00

#### Part 3

9.	Water Resources Management Plan and Engagement (Please submit questions in advance)	Paper 6 Question sheet 3	LD/JS	14.00
10.	Virtual WRMP CCG & ESG Update (Please submit questions in advance)	Paper 7 Question sheet 4	ZM	15:00
11.	Meeting review		All	15:20
12.	Private session		Chair	15.30
	Meeting close			16.00