

## Independent Customer Challenge Group for South East Water

### Meeting 20

29<sup>th</sup> July 2020, 10:30 – 14:45

*Online via Zoom meeting (see meeting invitation for Zoom details)*

### Agenda

Item	Paper No.	Presenter	Time
1. Private session		Chair	10:30
2. Welcome/introductions	Verbal	Chair	11:00
3. Declarations of Interest and independence statement	Verbal	Chair	11.05
4. Minutes, Actions and Challenge Log (by exception)	Paper 1 Paper 2 Paper 3	Chair	11:10
5. Code of Conduct and Terms of Reference (Please provide comments on the question sheet)	Paper 4 Question sheet 1	Chair	11:20
6. Chair, members and SEW updates	Verbal	All	11:30
Break			12:00
7. Responsible Business - Progress on commitments (Please submit any further questions in advance)	Paper 5 Question sheet 2	JO	12.15
8. Meeting review		All	13.45
Break			14:00
9. Private session		Chair	14.15
10. Meeting close			14.45