

Independent Customer Challenge Group for South East Water

Meeting 17

29th April 2020, 09:30 to 11:00

11:15 to 12:45

13:45 to 15:30

Online via Zoom meeting (see meeting invitation for Zoom details)

Agenda

Part 1

Item	Paper No.	Presenter	Time
1. Private session		Chair	09:30
2. Introductions	Verbal	ZM	10:00
3. Declarations of Interest and independence statement	Verbal	LR / ZM	10.05
4. Minutes, Actions and Challenge Log (by exception)	Paper 1 Paper 2 Paper 3	Chair	10:15
5. Chair, members and SEW updates (to be advised to Chair in advance)	Verbal	All	10:25
6. Forward Work Plan (Please submit questions in advance)	Paper 4 Question sheet 1	AC	10:45
Part 1 - Break			11:00

Part 2

Item	Paper No.	Presenter	Time
7. ODI Update / AMP6 Performance (Please submit questions in advance)	Paper 5 Question sheet 2	NS	11:15
8. COVID-19 Impact discussion (Please submit questions in advance)	Paper 6 Question sheet 3	AC	11:45
Part 2 – Lunch break			12:45

Part 3

Item		Paper No.	Presenter	Time
9.	Engagement Strategy refreshed (Please submit questions in advance)	Paper 7 Question sheet 4	AC / LR	13:45
10.	Carbon Reduction (Please submit questions in advance)	Paper 8 Question sheet 5	MH	14:30
11.	Private session		Chair	15:10
	Meeting close			15:30